

Cookie policy

March 2024:
updates to necessary and statistical cookies.
The addition of changing consent options

Our website uses cookies to distinguish you from other users of the website. This helps us to provide you with a good experience when you browse our website and allows us to improve the website.

Cookies also help us analyse the traffic on our website, so we can modify and improve our website design.

By continuing to browse the website, you are agreeing to our use of cookies as set out by this policy.

1. Information about cookies

Cookies are small text files used by websites to make a user's experience more efficient.

The law allows us to store cookies on your device if they are strictly necessary for the operation of this site. For all other types of cookies we need your permission.

Our site uses different types of cookies.

- **Necessary cookies.** These are cookies that are required for the operation of the website. They include, for example, cookies that enable you to log into parts of the website.
- **Statistics.** These cookies allow us to recognise and count the number of visitors to the website and to see how they move around within the website when they are using it. This helps us to improve the way the website works, for example, by ensuring that users are finding what they are looking for easily.
- **Third party cookies.** These are used to third parties (such as Google) to enable their services to work, for example Google Captcha on forms or Google Maps. Some third parties use their cookies for advertising purposes. We have no control over these cookies and provide a link to the third party's privacy policy, where you may have the option to opt-out of their data collection.

You can at any time change or withdraw your consent from the Cookie Declaration on our website.

Learn more about who we are, how you can contact us and how we process personal data in our Privacy Policy.

Your consent applies to the following domains: www.springboardchippenham.co.uk

Maximising Ability; Minimising Disability



Springboard

Tel: 01249 657145

www.springboardchippenham.co.uk



Registered with
**FUNDRAISING
REGULATOR**

King's Centre, Lodge Road, Chippenham, Wiltshire SN15 3SY

Patron: The Marchioness of Lansdowne Company No. 2698820 Charity No. 1010231



To change your consent options at any time please go to www.Springboardchippenham.co.uk and at the bottom of the page in the right-hand corner please select Change your consent.

2. The cookies we use

Cookie declaration last updated on 24/03/2024 by [Cookiebot](#):

Necessary cookies:

Necessary cookies help make a website usable by enabling basic functions like page navigation and access to secure areas of the website. The website cannot function properly without these cookies.

NAME	PROVIDER	PURPOSE	EXPIRY	TYPE
_stripe_mid	springboardchippenham.co.uk	This cookie is necessary for making credit card transactions on the website. The service is provided by Stripe.com which allows online transactions without storing any credit card information.	1 year	HTTP
_stripe_sid	springboardchippenham.co.uk	This cookie is necessary for making credit card transactions on the website. The service is provided by Stripe.com which allows online transactions without storing any credit card information.	1 day	HTTP
_ab	m.stripe.network	This cookie is necessary for making credit card transactions on the website. The service is provided by Stripe.com which allows online transactions without storing any credit card information.	Session	HTML
_mf	m.stripe.network	This cookie is necessary for making credit card transactions on the website. The service is provided by Stripe.com which allows online transactions without storing any credit card information.	Session	HTML



1	m.stripe.network	Registers data on visitors' website-behaviour. This is used for internal analysis and website optimization	Session	HTML
1.gif	imgscotcook- iebot.com	Used to count the number of sessions to the website, necessary for optimizing CMP product delivery	Session	Pixel
CookieConsent	springboardchip- penham.co.uk	Stores the user's cookie consent state for the current domain	1 year	HTTP
cookies.js	springboardchip- penham.co.uk	Determines whether the visitor has accepted the cookie consent box. This ensures that the cookie consent box will not be presented again upon re-entry.	HTTP	Session
id	m.stripe.network	This cookie is necessary for making credit card transactions on the website. The service is provided by Stripe.com which allows online transactions without storing any credit card information.	HTML	Session
m	m.stripe.com	Determines the device used to access the website. This allows the website to be formatted accordingly.	HTTP	400 days
rc::a	gstatic.com	This cookie is used to distinguish between humans and bots. This is beneficial for the website, in order to make valid reports on the use of their website.	HTML	Persistent
rc::c	gstatic.com	This cookie is used to distinguish between humans and bots	HTML	Session

Statistics:

Statistic cookies help website owners to understand how visitors interact with websites by collecting and reporting information anonymously.

NAME	PROVIDER	PURPOSE	EXPIRY	TYPE
_ga	co.uk	Registers a unique ID that is used to generate statistical data on how the visitor uses the website	2 years	HTTP



_ga	springboardchip-penham.co.uk	Registers a unique ID that is used to generate statistical data on how the visitor uses the website.	2 years	HTTP
ga#	co.uk	Used by Google Analytics to collect data on the number of times a user has visited the website as well as dates for the first and most recent visit.	2 years	HTTP
ga#	springboardchip-penham.co.uk	Used by Google Analytics to collect data on the number of times a user has visited the website as well as dates for the first and most recent visit.	2 years	HTTP
mail-chimp_landing_site	springboardchip-penham.co.uk	Used to register how the user entered the website - This function is provided by Mailchimp	28 days	HTTP

Please note third parties (including, for example, advertising networks and providers of external services like web traffic analysis services) may also use cookies, over which we have no control. These cookies are likely to be analytical/performance cookies or targeting cookies.

3. How you can block cookies

You can block cookies by activating the setting on your browser that allows you to refuse the setting of all or some cookies.

However, please be aware that blocking cookies may affect your ability to use the website. You may not be able to access all or parts of the website or use the functionalities contained on it.

By visiting this website, you are accepting and consenting to the practices described in this policy.

4. Data Collection Points

The website has several data collection points which use cookies, please refer to the relevant third parties for their privacy /cookie policies

- **Stripe:** to facilitate and process online payments on our website, for further details on their cookie policies please see <https://stripe.com/en-gb/cookie-settings>.
- **Embedded Videos :** please see the following for further details [YouTube privacy controls and settings - How YouTube Works](#) (YouTube & Vimeo) <https://vimeo.com/privacy>
- **WooCommerce:** for the shop facility on our website, please refer to <https://woocommerce.com/privacy-policy>
- **Mailchimp:** to opt in to receive newsletters and future correspondence, for further details please see [Mailchimp's Cookie Statement | Mailchimp](#)





5. Data controller

For the purpose of the Data Protection Act 1998 (Act), the data controller is, a company registered in England and Wales under company number 2698820, with its registered office Springboard Chippenham, King's Centre, Lodge Road, Chippenham, Wilts, SN15 3SY.

We are a registered data controller with the Information Commissioner's Office. If there are any concerns with regards to Springboard's handling of personal data please contact Springboard's Data Protection Officer- Anne Farrell Contact can be made by email business@springboardchippenham.co.uk or by calling 01249 657145.

This policy was adopted by the Springboard Chippenham's Management Committee on: 03/05/24

Name of signatory: Chris Nunn Role of signatory: Chair

Signed By: 

